A story board for work with Perth and Kinross Health and Social Care Partnership

Use of third sector evidence in locality planning

www.evaluationsupportscotland.org.uk
Scottish Charity: SC035629

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led on to

To help health and social care partnerships meet their statutory responsibility to actively involve the third sector in the planning and design of integrated health and social care services

- **Understanding how commissioners/ planners make decisions**
- **Use of third sector evidence in decision-making**
- **Better what works evidence around selected interventions**
- **Lessons about third sector interventions and outcomes that can be applied to the planning and procurement of services**

One of 4 projects

Fife: Befriending

Contribution to health and social care outcomes

Glasgow: Anticipatory Care Planning

Role of third sector in developing plans

Perth and Kinross:

Use of third sector evidence

Locality planning

North Ayrshire

Integrated Care Fund

Focus on decision making and reporting systems

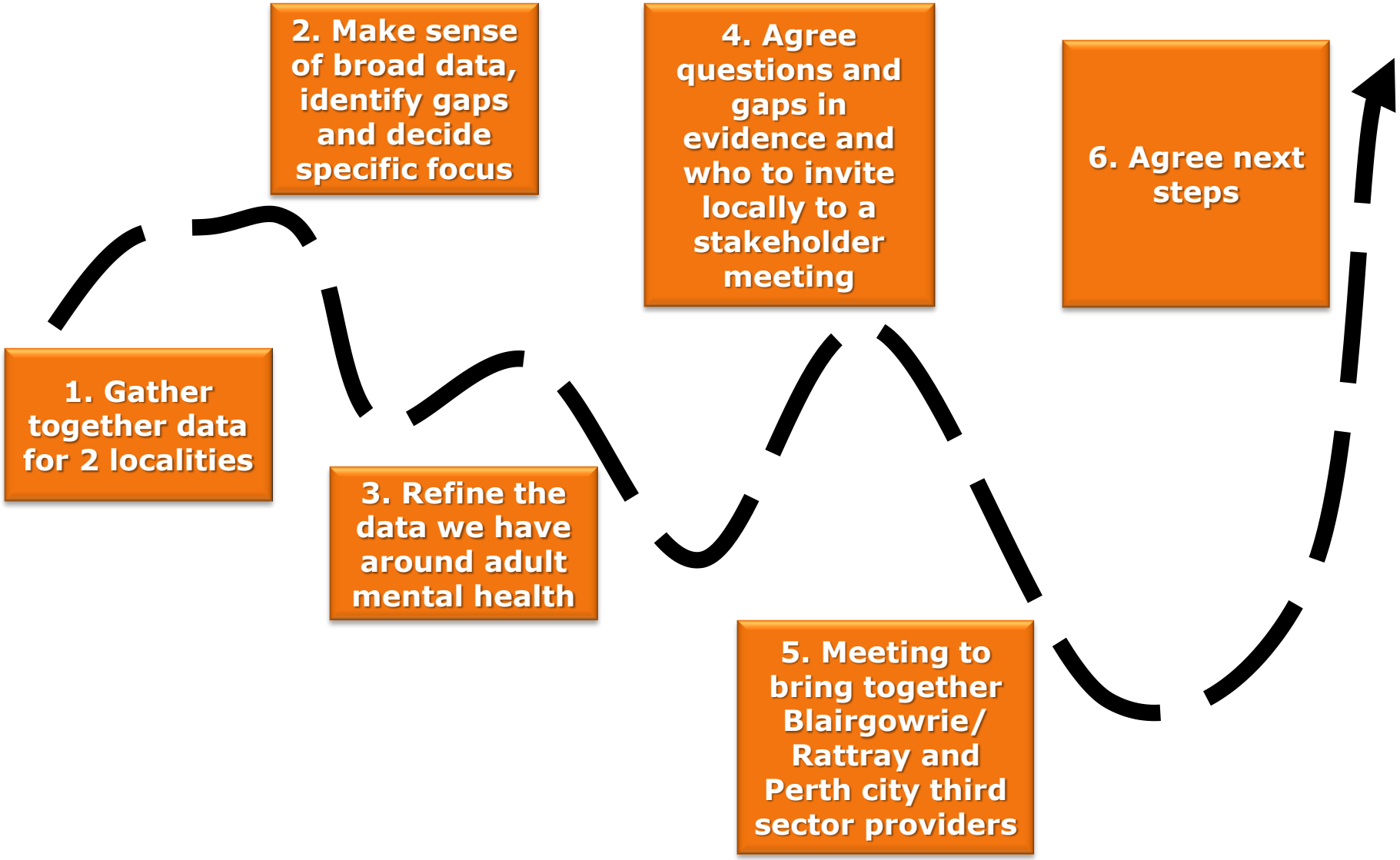
The issue we were trying to address

A lot of good data is being collected and collated across the partnership

Third sector data is not feeding fully into these data sets.

- How can we better use existing data from different sources to plan services?
- What data can third sector feed into this picture?
- What role does the third sector play locally within the system of provision?
- What are the local barriers to achieving outcomes for individuals and communities?

Mapping the Journey (1)



Next steps agreed

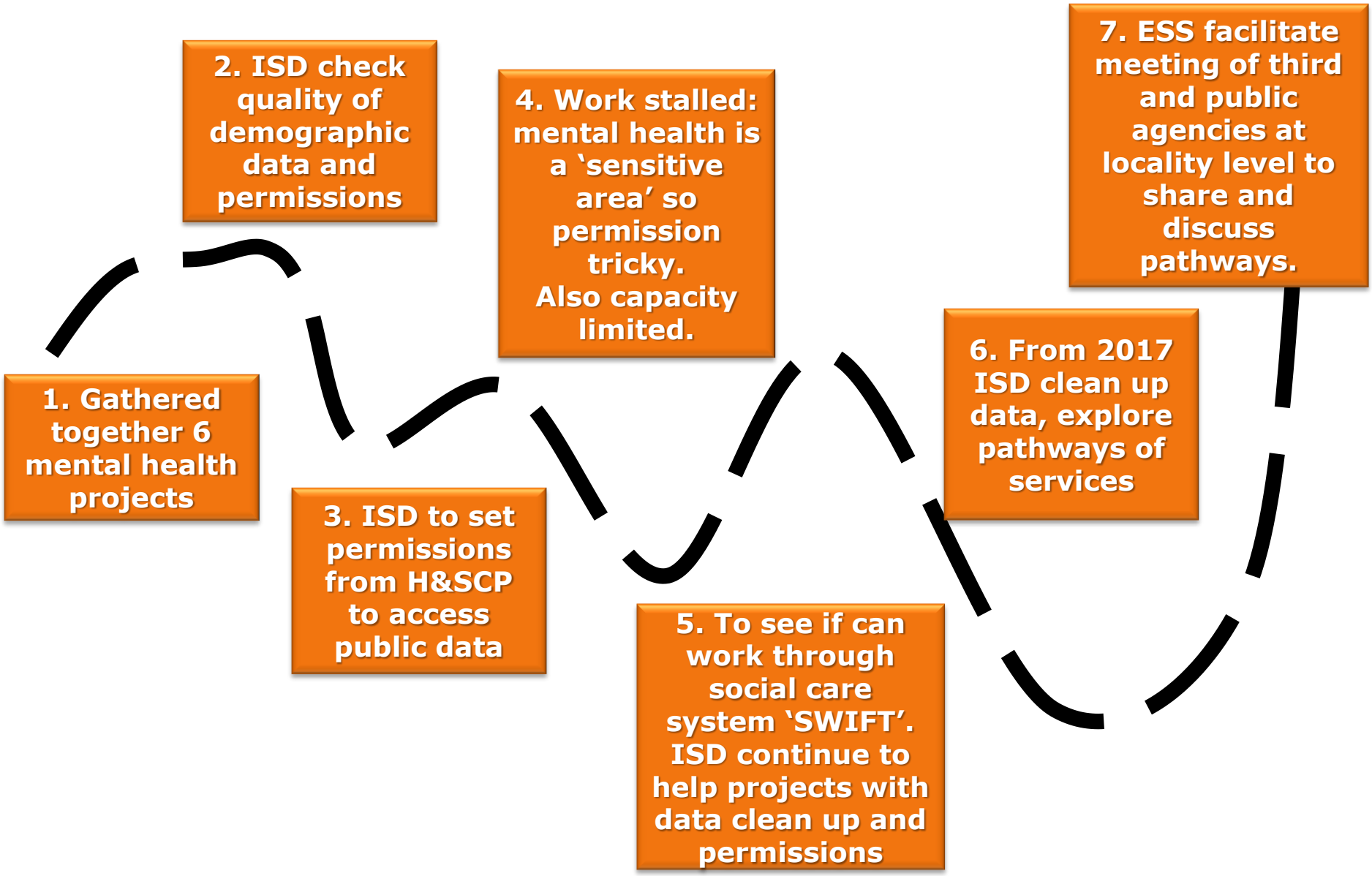
Pilot pathways project

- » Pilot use of demographic data to explore pathways between services (third sector, health and social care)
- » Explore ways of collecting qualitative feedback about what's working

Work with the commissioning team

- » Provide logic modelling training to commissioning team
- » Follow up work to agree a common outcome framework/ reporting

Pathways project



Commissioners training

Using logic models to plan and evaluate programmes of activity

Next?!?

- Safe space to think about third sector evidence need at different stages of the planning and commissioning process
- Pilot the development of a common outcomes framework in one area

The Outcome

Better understanding of role of third sector in mental health

- Many and diverse
- prevention and early intervention a strong point
- some cut across issues
- Can offer support flexibly (less strict criteria)
- Can offer greater continuity of support (same person)
- Don't just refer, but buddy to appointments

Better understanding of barriers to achieving mental health outcomes

We used local intelligence to shine a light on barriers to achieving outcomes.

This fed into the redevelopment of the mental health strategy

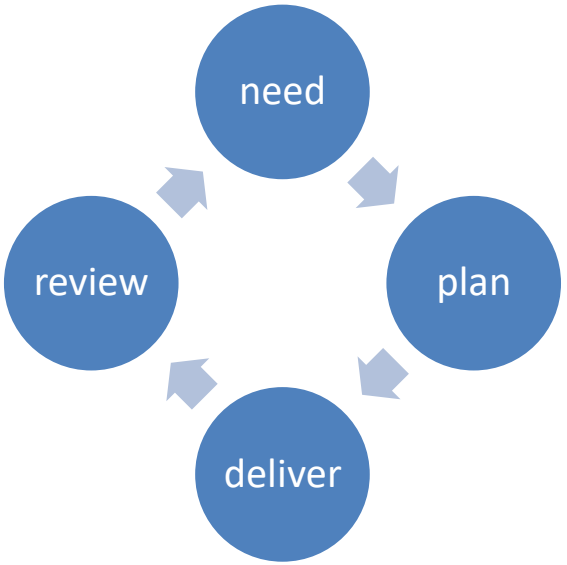
The Outcome

Better understanding of how existing data from different sources can be used together in planning

Explored different types of data

User-feedback
Health-statistics
Population-statistics
Experiences
Good-practice
Research
Self-evaluation-reports
Frameworks
Mapping
Context
Audits

When they can be used



Better understanding of what third sector evidence can feed into the commissioning cycle

Types of evidence the third sector bring:

- Self-evaluation evidence
- Knowledge of research evidence
- Local intelligence
- Information about individuals

Using third sector evidence

- **Be clear about your data and evidence 'problem'**
- **Don't fixate on need, focus on outcomes too!**
- **Use local intelligence**
- **Make better use of evaluation evidence at strategic level**
- **Use a logic model as a way of understanding different types of evidence**

Evaluation of process

Helpful to have outside facilitator to

- Help frame the work
- Keep momentum
- Capture and share the learning with partners

Capacity in the partnership has been an issue

We've strayed away from locality, but can come back to that in next steps